

Service Requests

Applicants can request supports based on an individualized plan and that are consistent with the principles of Hart-Supported Living.

Service Types

There are two types of services that can be requested. Applicants may request either Ongoing or One-time requests, or both.

Ongoing Requests	One-Time Requests
Ongoing requests are for supports that will continue to be needed every year. An example of an ongoing request would be an annual budget to pay for transportation for a person with a disability who lacks someone to provide that support.	One-time requests are for supports that are needed just one time. An example of a one-time request would be modifications to a vehicle to make it accessible to a person with a disability.

Ongoing Requests

Ongoing requests are funds that are provided every year to enable a Hart Supported Living participant to live in the community and pursue their individual goals. Let's look at some examples of Ongoing Requests that can be funded through a Hart Supported Living grant.

Attendant Care, Personal Care, and Companion Services	A participant can hire staff to assist with activities of daily living, such as: feeding, bathing, dressing, transferring, turning, repositioning, ambulation, emergency procedures, fitness, or attending appointments.
Community Resource Developer	A community resource developer is an employee who assists a person with a disability in developing relationships and opportunities in the community that interest them.
Homemaker Services	Homemaker services include cooking, shopping, laundry, housekeeping and practical assistance in maintaining the participant's household.
Respite	Respite care staff provide backup support for a person with a disability so that the usual caregiver or provider can have a break.
Recreation & Leisure	Staff may be hired to provide support to visit places in the community and assist in participation in leisure activities.
Live-In Support	Live-In Support staff provide personal care, home management, and supervision (if needed) on a live-in basis.
Trainer	A trainer is an employee who provides instruction and supports the development of skills in home management and independent living.
Support Broker	A Support Broker coordinates the plan, locates providers and related resources, and provides oversight to plan implementation. Hiring a support broker is helpful when a person may have difficulty managing their own plan.

Service Requests

Consultation	Consultation services provide evaluation or assessment to enhance communication, accessibility, assistive technology needs, or to assist in resolving difficult situations. This service may include person-centered planning by an independent, trained facilitator.
Employment-Related Services	If the applicant plans to hire employees to provide services, employment related expenses can be requested to pay employer taxes, workers' compensation, and even pay an accountant to assist in managing the budget.
Transportation	As an ongoing support, Hart Supported Living may cover several transportation services.
Transportation Employee	A person can be hired as an employee to provide transportation to work and community activities.
Transportation Reimbursement	Hart Supported Living can provide a sum of money to pay mileage or cost reimbursement for a person sharing transportation.
Transportation Budget	Hart Supported Living can provide a budget for transportation services such as taxis, specialized bus, or van services.
Transportation Limits	Transportation funds may not be used to take a person with a disability to an activity that is segregated for only people with a disability. This goes against the inclusive principles of Hart Supported Living.

One-Time Requests

One-Time requests are funds that are provided once to enable a Hart Supported Living participant to live in the community and pursue their individual goals. Let's look at some examples of One-Time Requests that can be funded through a Hart Supported Living grant.

Start-Up Grants	One-time funds may be provided for expenses related to setting up a house or moving into a rental property. This might include security deposits, a needed appliance, necessary furniture or equipment up to \$2,000 in cost.
Home Modifications	Home modifications that are related to the person's disability may be funded. This includes structural changes, widening doorways, installing ramps, modifications to bathrooms or kitchens, and so on. General repairs not related to a person's disability cannot be funded.
Home Modification Limits	For an applicant who lives in a rental property, there is a limit of \$3,500 for home modifications. For an applicant who owns their own home, there is a \$45,000 lifetime limit. General repairs not related to a person's disability cannot be funded.

Service Requests

Adaptive and Therapeutic Equipment	One-time expenses in Adaptive and Therapeutic Equipment may include accessible phone systems, communication devices, Medic alert systems, specialized fire alarms, assistive technology, a service animal, or other items and equipment to help a person live in their own home or function more independently.
Vehicle Modifications	Funds may be requested for one-time modifications to a vehicle to make it accessible for the person with a disability. This may include lifts, carriers for chairs, or hand controls. Hart-Supported Living funds may not be used toward the purchase of a vehicle.
Short-Term Vehicle Rental	Hart Supported Living guidelines allow short-term accessible vehicle rental, not more than 30 days in a fiscal year.

Hart-Supported Living may not be used for:

- On-going rent or mortgage payments
- Payment of a medical insurance premium or unpaid medical bills
- Supplementation of wages for staff in other publicly-funded programs
- Modifications costing over \$3,500 to rental property
- A home improvement not related to the person's disability
- The cost of transportation to segregated activities or to programs primarily for persons with disabilities
- Rental of a vehicle for more than thirty days in a fiscal year
- Purchase of a vehicle

Planning a Request

The first step is to figure out what services and supports are needed to live in and participate in the community. You may already have a good idea of what you need, or you may discuss your ideas with family and friends. Think about the natural supports you already receive from family and friends. What additional supports are needed?

Consider your long-term goals and the steps needed to reach those goals. Are there other supports you will need to meet your goals and live in the community? These are the supports and services you may decide to request from Hart Supported Living.

Remember

If you do receive a Hart Supported Living grant, you (with help from those who support you) will be arranging the services. You will need a solid plan for how you would use your Hart Supported Living grant and be ready to put it in place if the funds are awarded.

If you use Hart Supported Living funds to hire your own staff, all tax and other employment laws must be followed. The funds necessary to do this should be included in the plan.