

Visitor Status & Non-Resident Eligibility

Visitor Status

When a person is eligible for ADA Paratransit service in one community, they can use ADA Paratransit service in other cities under "Visitor" status.

Remember, ADA Paratransit is service that corresponds to a fixed-route bus system. A community that does not offer a city bus system will not be able to offer ADA Paratransit services.

Example: Hugo

Hugo, who is deaf and visually impaired, is an ADA Paratransit user in Paducah, Kentucky. Hugo visits Frankfort, Kentucky for a disability advocacy event. He uses ADA Paratransit while in Frankfort.

When Hugo is a visitor in cities that do not have a city bus system, he does not have access to the ADA Paratransit system.

Visitor Status

A visitor presenting documentation of ADA Paratransit eligibility elsewhere must be treated as eligible. A rider must present:

Rider ID Card

&

Eligibility Letter

Visitor status is good for up to 21 days of use in a given location per year. Visitors who wish to continue use of ADA Paratransit service beyond 21 days may apply for **non-resident eligibility**.

Non-Resident Eligibility

A person does not have to live within the community in order to use paratransit services. Anyone can apply to use ADA Paratransit within a service area through "**Non-Resident Eligibility**." Applications for non-residents must be processed just like those of area residents.

Example: Maya

Maya is a high school student who enjoys competing in 5K races in her wheelchair. Maya lives in a small town in Eastern Kentucky that does not have a city bus system or ADA Paratransit service. Maya's mom and step-dad help her apply for ADA Paratransit non-resident eligibility in a nearby city.

During summer break, Maya's parents bring her to a city that offers ADA Paratransit. Maya gets comfortable using the service independently. Upon graduation, Maya plans to leave home to attend college in a city that offers public transportation.