

Escorts and Assistance

Rider Age

NEMT riders under the age of 13 years **must be accompanied by a parent, guardian, or an escort** designated by the parent or guardian. The escort may not be an employee of the transportation provider.

NEMT riders between the ages of 13 and 17 years may choose to be accompanied by a parent, guardian, or escort designated by the parent or guardian. They may also choose to ride independently.

Escorts Ride Free

A parent, guardian, or escort accompanying an NEMT rider shall not be charged a fare.

NEMT riders over the age of 13 years may not be required to ride with an escort unless the rider's health care provider has recommended an escort based on one of the following factors:

The rider has inflicted self-harm or harm to others while on previous NEMT rides

A medical history indicates a rider may be a danger to self or others

The rider may become violent in a transportation setting

Medical Transportation Classification Form

The Medical Transportation Classification Form certifies the need for an escort. This form is sent by the Transportation Broker directly to a rider's health care provider.

Transportation Provider Escorts

When an escort is indicated on the Medical Transportation Classification Form, the transportation provider shall provide 1 escort per vehicle to pick up NEMT riders, remain with the person during transport, and escort the person to the designated health care provider or other covered service.

Riders that are not Required an Escort, but Need Assistance

NEMT rider assistance may be provided by the transportation provider if **the assistance would take less than 5 minutes** to accompany the person to and from the transportation vehicle; and the transportation provider can **maintain visual contact** with the vehicle if there are other NEMT riders waiting in the vehicle.

If an NEMT rider is under state guardianship, the state shall ensure that the transportation provider provides an escort as needed under the regulation.