

# Visitor Status and Non-Resident Eligibility

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**Learning Objective:**

**Describe visitor status and  
non-resident eligibility**





# Visitor Status

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When a person is eligible for ADA Paratransit service in one community, they can use ADA Paratransit service in other cities under “Visitor ” status.



## Visitor Status

Remember, ADA Paratransit is service that corresponds to a fixed route bus system.

A community that does not offer a city bus system will not be able to offer ADA Paratransit services.





# Visitor Status: Hugo

Hugo, who is deaf and visually impaired, is an ADA Paratransit user in Paducah, Kentucky.

Hugo visits Frankfort, Kentucky for a disability advocacy event.

He uses ADA Paratransit while in Frankfort.



# Visitor Status: Hugo

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When Hugo is a visitor in cities that do not have a city bus system, he does not have access to ADA Paratransit.



# Visitor Status

A visitor presenting documentation of ADA Paratransit eligibility elsewhere must be treated as eligible.



Rider ID card



Eligibility letter



# Visitor Status Limits

Visitor status is good for up to 21 days of use in a given location per year.

Visitors who wish to continue use of ADA Paratransit service beyond 21 days may apply for non-resident eligibility.







# Non-Resident Eligibility

A person does not have to live within the community in order to use paratransit services.

Anyone can apply to use ADA Paratransit within a service area through “Non-Resident Eligibility.”





## Non-Resident Eligibility

Applications for non-residents must be processed just like those of area residents.



# Non-Resident Eligibility: Maya

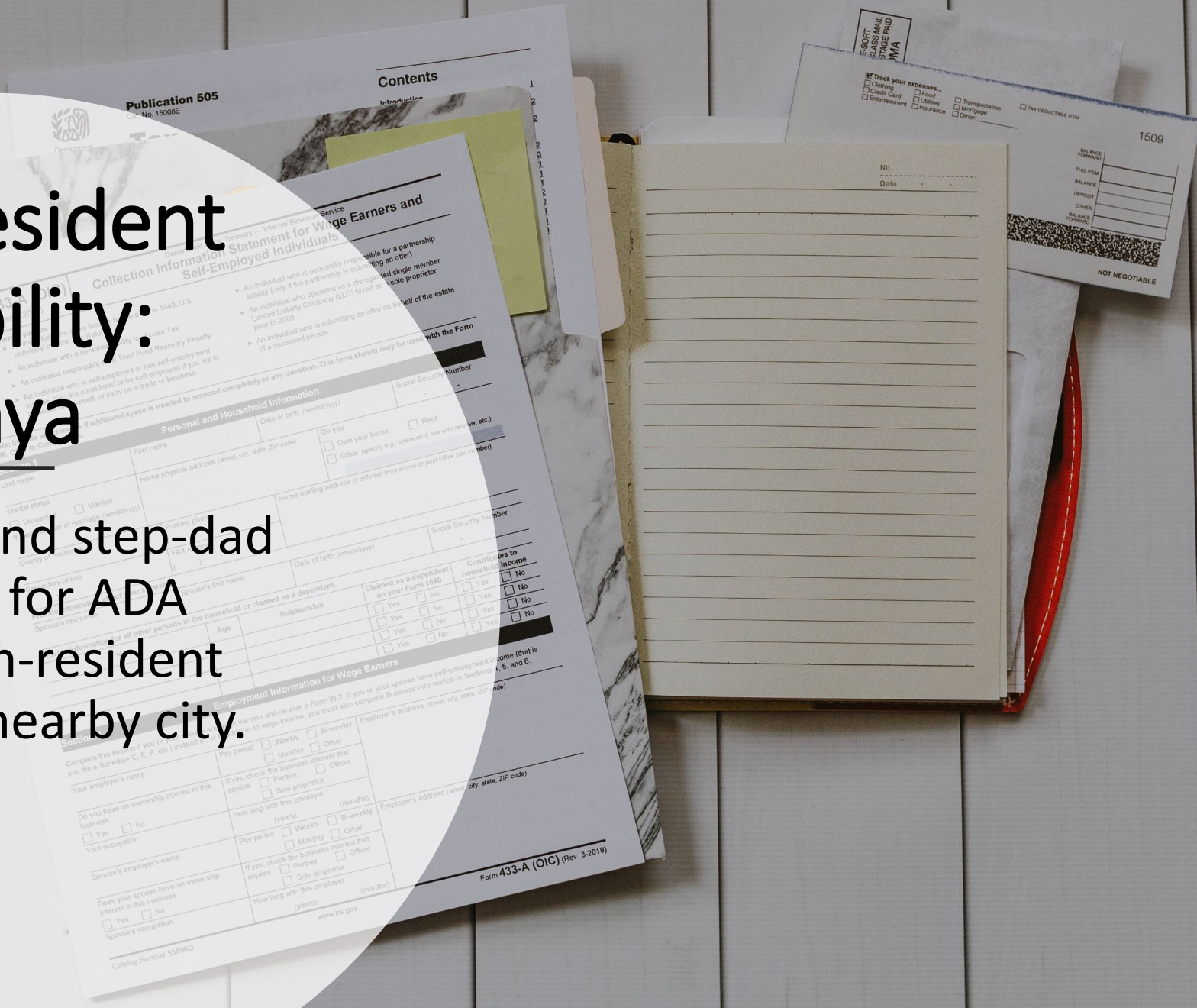
Maya is a high school student who enjoys competing in 5K races in her wheelchair.

Maya lives in a small town in Eastern Kentucky that does not have a city bus system or ADA Paratransit service.



# Non-Resident Eligibility: Maya

Maya's mom and step-dad  
help her apply for ADA  
Paratransit non-resident  
eligibility in a nearby city.





During summer break, Maya's parents bring her to a city that offers ADA Paratransit. Maya gets comfortable using the service independently.

Upon graduation, Maya plans to leave home to attend college in a city that offers public transportation.





# Learning Stop





## True or False?

ADA Paratransit service is only available in locations that have a city bus service.





## True

ADA Paratransit service is only available in locations that have a city bus service.





## True or False?

A person who uses ADA Paratransit in one city can use their rider ID to schedule rides in another city as a visitor.





## True

A person who uses ADA Paratransit in one city can use their rider ID to schedule rides in another city as a visitor.



## True or False?

You must legally reside in a community to be eligible to use the ADA Paratransit service there.





# False

You must legally reside in a community to be eligible to use the ADA Paratransit service there.