

ADA Paratransit Service Types



Learning Objective:

**Explain
ADA Paratransit
service types**



Types of Eligibility

There are three types of ADA Paratransit eligibility:

1. Unconditional eligibility
2. Conditional eligibility
3. Temporary eligibility





Unconditional Eligibility



Unconditional Eligibility

Unconditional eligibility provides paratransit service for all trips.

A rider is granted unconditional eligibility when it is not reasonable to use the fixed route service under any circumstances.



Unconditional Eligibility:

Patrick

Patrick is a former firefighter who has difficulties with cognition and emotional self-regulation following a traumatic brain injury he suffered in an explosion.





Unconditional Eligibility:

Patrick

Patrick is approved for ADA Paratransit under Category 1 and is granted unconditional eligibility as he must use paratransit service for all trips.





Unconditional Eligibility:

Patrick

Patrick volunteers three days per week at the Fraternal Order of Firefighters.

ADA Paratransit service enables him to make the trip to the center independently.





Conditional Eligibility



Conditional Eligibility

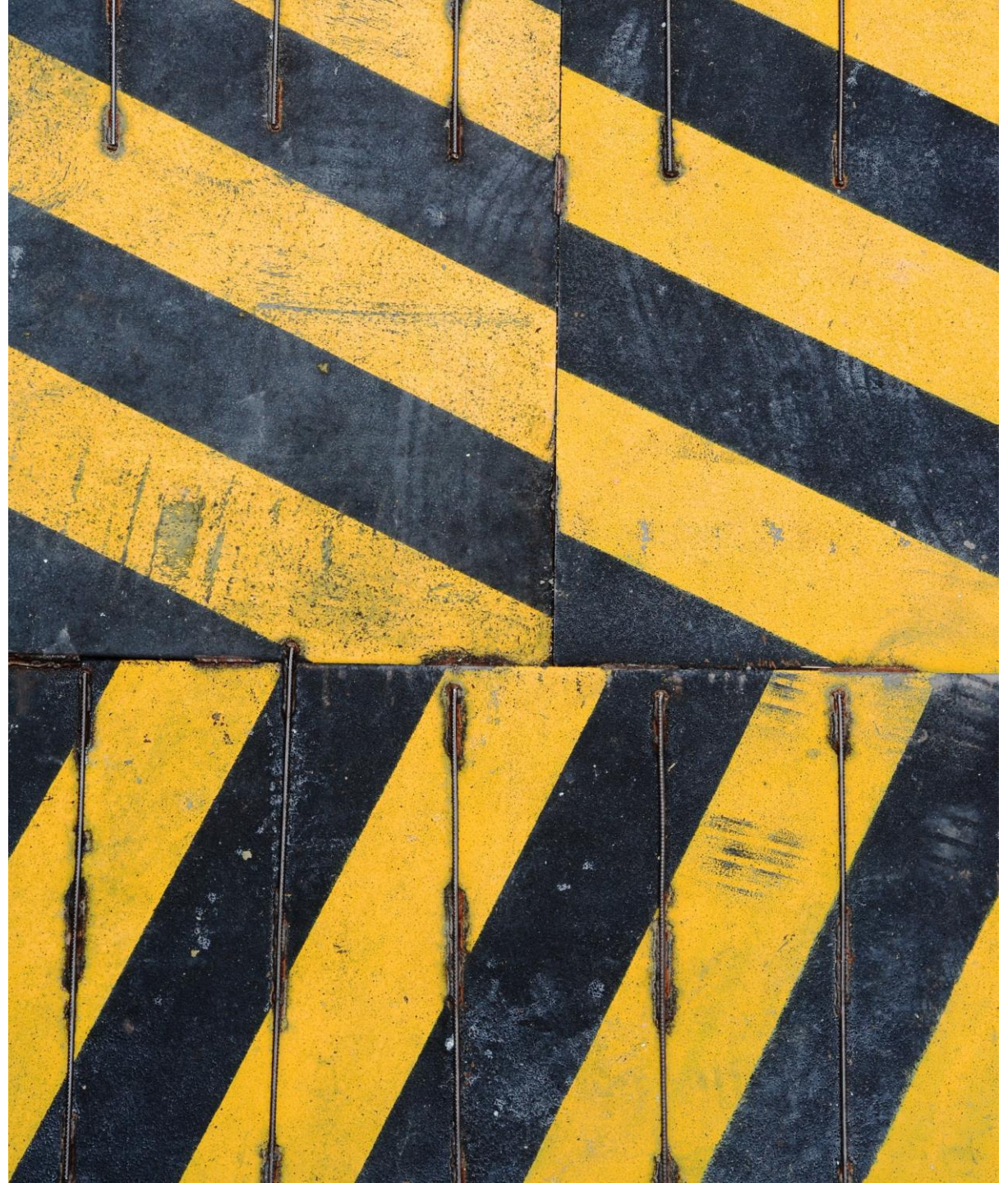
Conditional eligibility provides paratransit service on some, but not all, trips.

A rider is granted conditional eligibility when they may reasonably be expected to make some trips on the fixed route service independently, but not all trips.



Conditional Eligibility

To determine an individual as conditionally eligible, all conditions that affect travel must be considered.





Compliance Check

In ADA compliance reviews, the Federal Transit Administration concluded that some transit providers did not adequately consider path-of-travel barriers, weather, and other possible issues when setting conditional eligibility determinations.



Conditional Eligibility:

Mara

Mara rides the city bus to the community college where she teaches.

Mara has a chronic health condition called Multiple Sclerosis (MS).



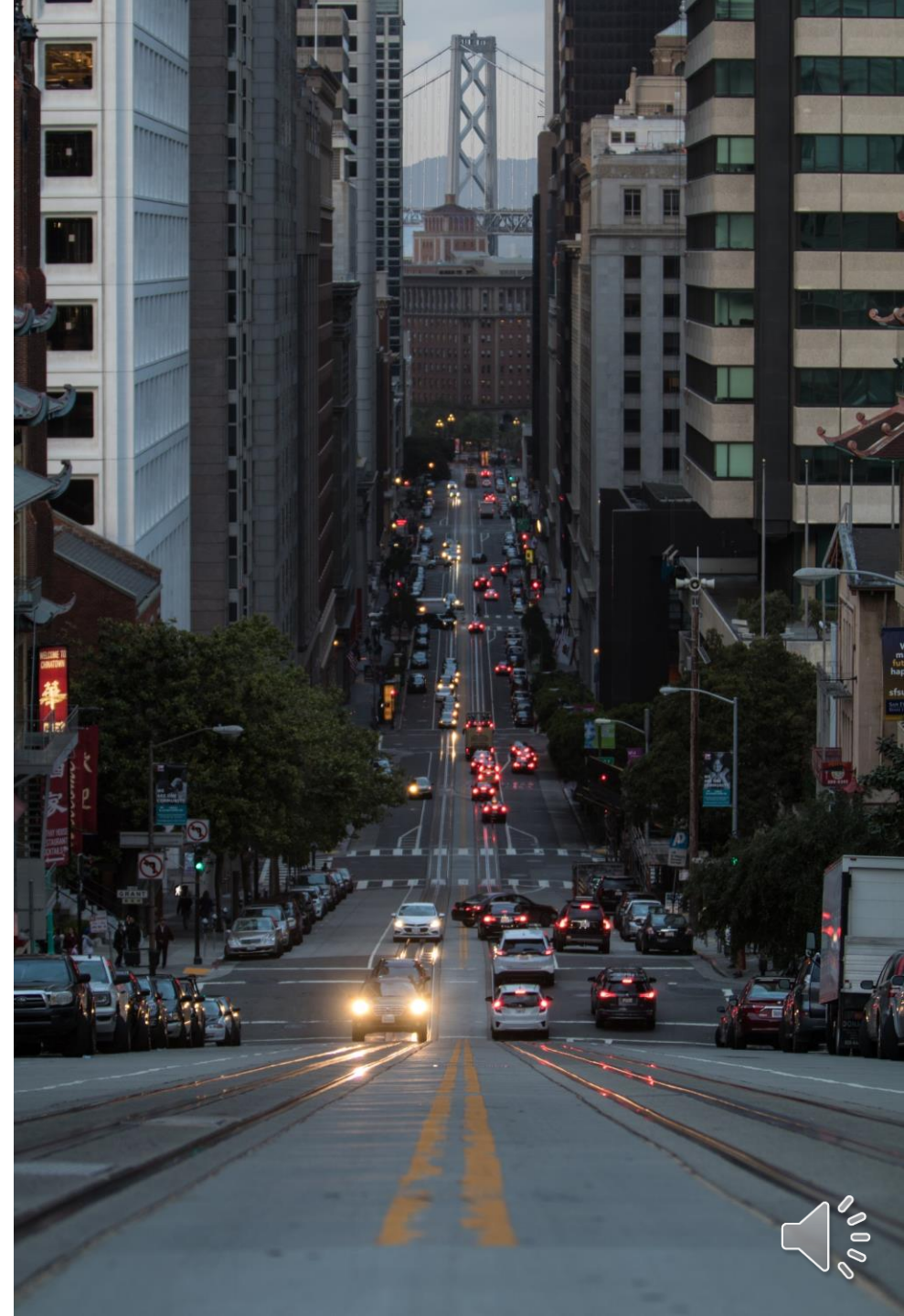
Conditional Eligibility:

Mara

During MS flare ups, Mara experiences physical challenges.

Her usual bus route is not accessible at these times due to the distance from the bus stop to her building.

Mara's building is also at the top of a hill.





Conditional Eligibility: Mara

Mara is approved for ADA Paratransit under Category 3 and granted conditional eligibility.

At times she will ride the fixed route system, and other times use ADA Paratransit.



Conditional Eligibility

Not all paratransit riders require paratransit service for every trip.

MTA
Maryland
Mobility



Accessible to All

Prior to the passage of the ADA, many disability activists worked tirelessly for a system accessible to all - not segregated systems.





Accessible to All

Choosing the fixed route transit system whenever possible ensures our city bus systems are integrated and have sustainable ridership.



Conditional Eligibility

Of all paratransit riders, **30 to 45 percent** require paratransit service only under certain conditions.



Temporary Eligibility



Temporary Eligibility

The ADA permits temporary eligibility for people with disabilities that prevent them from using the fixed route system for a limited period.



Temporary Eligibility:

Leo

Leo is using paratransit under temporary eligibility following surgery.

Leo plans to resume driving once he is recovered.



Temporary Eligibility: Gwen

Gwen is awaiting surgery for meningioma, a benign brain tumor.

Due to frequent seizures until her surgery, she uses paratransit under temporary eligibility.





Learning Stop



Match the example with the correct ADA Paratransit eligibility category:

Kim, a fitness fanatic who uses a manual wheelchair. Kim travels all over the city, with some routes more accessible than others.



Unconditional



Conditional



Temporary



Match the example with the correct ADA Paratransit eligibility category:

Kim, a fitness fanatic who uses a manual wheelchair. Kim travels all over the city, with some routes more accessible than others.



Unconditional



Conditional



Temporary



Match the example with the correct ADA Paratransit eligibility category:

Nadjema, a young woman in a temporary body cast following an automobile accident.



Unconditional



Conditional



Temporary



Match the example with the correct ADA Paratransit eligibility category:

Nadjema, a young woman in a temporary body cast following an automobile accident.



Unconditional



Conditional



Temporary



Match the example with the correct ADA Paratransit eligibility category:

Earl, who lives in an assisted care center. His intellectual disability presents daily challenges with safety and independent living.



Unconditional



Conditional



Temporary



Match the example with the correct ADA Paratransit eligibility category:

Earl, who lives in an assisted care center. His intellectual disability presents daily challenges with safety and independent living.



Unconditional



Conditional



Temporary

