



What is ADA Paratransit?



Learning Objective:
Define ADA Paratransit





Fixed-Route Transit

Fixed-route transit systems operate on a set route and follow a fixed schedule.

A city bus is an example of fixed-route transit.





ADA Paratransit

When a rider's needs cannot be met by the fixed-route system, 42 U.S. Code § 12143 requires the public transit agency provide an alternate, accessible service.

This service is known as ADA Paratransit.





Where a public fixed-route transit system is available, ADA Paratransit is offered as an accessible alternative.



ADA Paratransit: Requirements

- Service area must be the same as fixed-route service;
- Hours of service must be the same as fixed-route service;
- Fares cannot exceed twice the fixed-route passenger fare;
- Reservation systems should allow for next-day service; and
- Restrictions may not be placed on trip purpose.





ADA Paratransit: Eligibility

Riders are eligible for ADA Paratransit if they cannot independently use all or portions of the fixed route service – even if they would be able to use the fixed-route system with the help of a friend or personal attendant.



Accessible Extension

ADA Paratransit is an extension of a community's fixed route bus system.

Like the fixed route system, ADA Paratransit is available for all purposes of travel – business, personal, and leisure.



Trip Purpose

Eligibility for ADA
Paratransit may not be limited to categories of trips.



Compliance Check

Federal Transit Administration (FTA) found that providing ADA Paratransit only for certain types of trips, such as dialysis, was in violation of the Americans with Disabilities Act.





ADA Paratransit: *Susan*

Susan uses ADA Paratransit to travel to the grocery store, to physical therapy appointments, and to volunteer in the community.

Susan budgets for paratransit fare each month in her household budget.





Learning Stop



Learning Stop

Which of the following statements are true about ADA Paratransit?

- A. ADA Paratransit is a service that corresponds to the fixed-route bus system provided in a city.
- B. Individuals are eligible for ADA paratransit service if they cannot independently use all or portions of the fixed-route service.
- C. ADA Paratransit may be used to travel to work, to health care appointments, and to recreational activities.
- D. All the above.



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